



Bihar School Examination Board

Sinha Library Road, Patna-800017

NOTICE INVITING TENDER

For

Selection of agency to provide 40 Mbps / 20 Mbps and 8 Mbps (1:1) INTERNET

LEASED LINE CONNECTION

Tender Notice No :- PR 132/2018

Bihar School Examination Board, Patna invites sealed tenders under two bid systems from the reputed and experienced Company/ Firm/Agency/Service Provider for “**Selection of agency to provide 40 Mbps / 20 Mbps and 8 Mbps (1:1) INTERNET LEASED LINE CONNECTION**” for the **Secondary premises of BSEB, Patna** situated at Sinha Library Road, Patna, Bihar – 800017, **Senior Secondary premises of BSEB, Patna** situated at Buddha Marg, Patna, Bihar – 800001 and 9 Regional Offices at **9 Divisional Head Quarter of Bihar (Patna, Muzaffarpur, Chhapra, Darbhanga, Saharsa, Purnia, Bhagalpur, Munger, Gaya).**

SI.	Scope of work	Cost of tender document (In Rupees)	Earnest Money (In Rupees)
01	Selection of agency to provide 40 Mbps / 20 Mbps and 8 Mbps (1:1) INTERNET LEASED LINE CONNECTION	Rs 500/-	Rs 20,000/-

Tender Schedule:

Sl.	Activity	Date and Time
1.	Sale/Download date of Tender documents	From 18.07.2018 (10:00 AM) to 07.08.2018 (12:30 PM)
2	Pre –Bid Meeting	23.07.2018 at 11:00 AM (Bihar School Examination Board, Sinha Library Road, Patna-800017)
3	Last date and time for submission of Tender Documents and EMD, Tender fee	07.08.2018 at 12:30 PM (Bihar School Examination Board, Sinha Library Road, Patna-800017)
4	Date & time for opening of Technical Bid	07.08.2018 at 2:30 PM (Bihar School Examination Board, Sinha Library Road, Patna- 800017)
5	Financial Bid Opening Date and Time	07.08.2018 at 4:30 PM (Bihar School Examination Board, Sinha Library Road, Patna- 800017)

❖ Tender documents can be downloaded from BSEB website (<https://www.biharboardonline.bihar.gov.in> & <https://www.biharboardonline.com>). The cost of Tender document of Rs.500/- (Rs. Five hundred) is payable only through Demand Draft of Nationalized/Scheduled Banks in favour of Secretary, Bihar School Examination Board payable at Patna.

- ❖ Tender must be accompanied with the cost of Tender document and Earnest Money in the form of Demand Draft issued by a Nationalized/Scheduled Banks in favour of Secretary Bihar School Examination Board Payable at Patna only.
- ❖ The Board reserves the right to accept or reject any or all the bid without assigning any reason thereof.

Secretary
Bihar School Examination Board

Memo No. Patna, Date

Copy to: - PRO, BSEB for publishing the Tender in proper Newspapers.

Secretary
Bihar School Examination Board

**Tender Notice to provide 40Mbps / 20 Mbps and 8 Mbps (1:1) INTERNET
LEASED LINE CONNECTION**

BIHAR SCHOOL EXAMINATION BOARD PATNA invites sealed bid for

1. 40 Mbps / 20 Mbps Internet Leased Line Connection (1:1 uncompressed and unshared) for **the Secondary premises of BSEB, Patna** situated at Sinha Library Road, Patna, Bihar - 800017 and
2. 40 Mbps / 20 Mbps Internet Leased Line Connection (1:1 uncompressed and unshared) for **the Senior Secondary premises of BSEB, Patna** situated at Buddha Marg, Patna, Bihar – 800001 from reputed Internet Service Providers (ISP).
3. 8 Mbps Internet Lease line connection (1:1 uncompressed and unshared) for 9 Regional Offices at **9 Divisional Head Quarter of Bihar (Patna, Muzaffarpur, Chhapra, Darbhanga, Saharsa, Purnia, Bhagalpur, Munger, Gaya)**

from reputed Internet Service Providers (ISP). ISP fulfilling the eligibility conditions and desirous to work can submit their rate chart in the prescribed Performa at Annexure-A, B in sealed envelope super scribed with the words “**Tender for 40 Mbps / 20 Mbps and 8 Mbps (1:1) INTERNET LEASED LINE CONNECTION**” at the address mentioned below.

The Secretary, Bihar School Examination Board, Sinha Library Road, Patna, Bihar–800017.

Eligibility Criteria

Following are the Pre-Qualification requirements which should be satisfied by the Bidder to be primarily considered for bidding.

- A. The Bidder must be a Class– A, B ISP license holder from Govt. of India (Attach a copy of License).
- B. The bidder should be a company registered in India under Registrar of companies (Attach a copy of Certificate).
- C. The Bidder should have a fully functional Customer Service Centre locally and Network Operations Centre (NOC) nationally for call logging, monitoring and troubleshooting purpose, which is operational 24 hours.
- D. The Bidder must have an experience of similar work in Bihar for at least 2 years. This should be duly supported by the Purchase Order/Work Order copy or any other associated document.
- E. The bidder should be financially sound with a minimum average annual turnover of Rs. 02 (two) crores during last 3 financial years (2014-15, 2015-16, 2016-17). The proof of turn over should be submitted in the form of Audited Annual Reports.
- F. Bidder should have its Service Centre at Patna.
- G. Bidder should enclose Tender form fee Rs. 500/- & EMD Rs. 20,000/- (DD enclosed) with technical Bid document.
- H. The Bidder (ISP) must be capable of delivering internet protocol i.e. IPv4 or IPv6 as per the guidelines of govt. of India, as and when required.
- I. The Bidder should have own access network for providing last mile (local loop).
- J. Bidder should not be blacklisted / debarred by any Board/State/Central Government/Undertakings or any Organizations till the time of bid submission (attach self-certified letter).
- K. The Price bid will be considered only when it qualifies technically.

Cost of Tender document

Tender documents can be downloaded from BSEB website (<https://www.biharboardonline.bihar.gov.in> & <https://www.biharboardonline.com>). The cost of Tender document of Rs.500/- (Rs. Five hundred) is payable only through Demand Draft of Nationalized/Scheduled Banks in favour of Secretary, Bihar School Examination Board payable at Patna.

Earnest Money

Bidder shall deposit Earnest Money of Rs. 20,000/- (Rs. Twenty Thousand) only in the form of Demand Draft of Nationalized/ Scheduled Banks in favour of Secretary, Bihar School Examination Board payable at Patna failing which their bid will not be considered valid. The Earnest Money will be refunded to Bidders within one month after finalization of Tender. The Earnest Money Deposit shall not bear any interest. The Earnest Money Deposit shall be forfeited if the bidders withdraw their offer in due course.

Bidders not complying with above conditions or not providing complete information/documents as described shall not be considered.

Delivery Period and Installation

- A. The delivery period of the said tasks/services should be within 1 weeks.
- B. The ISP should provide 99.5% service availability including last mile connectivity, on a 24x7x365 basis.
- C. The ISP will provide suitable software/tools for monitoring and recording the uptime of leased line internet connection.
- D. The ISP shall provide modems/routers/Firewall etc. (or whatever h/w, s/w is required) and do installation and configuration to make the entire system working to provide sustained Internet bandwidth of not less than 40 Mbps / 20 Mbps and 8 Mbps.
- E. Providing last mile connectivity to the Secondary premises of BSEB, Patna situated at Sinha Library Road, Patna, Bihar – 800017, Senior Secondary premises of BSEB, Patna situated at Buddha Marg, Patna, Bihar - 800001 and and 9 Regional Offices at 9 Divisional Head Quarter of Bihar (Patna, Muzaffarpur, Chhapra, Darbhanga, Saharsa, Purnia, Bhagalpur, Munger, Gaya) will be the responsibility of ISP (Not by Third Party). The ISP shall meet the requirements of associated hardware such as modems/converters/routers /Firewall etc.
- F. Drop wire position should be flexible and subject to change as per the requirement of this office.
- G. Provide 32 Public IP addresses of IPv4 pool and 64 Public IP addresses of IPv6 pool.

Payment Schedule

- A. Payment will be made on quarterly basis in favour of ISP (not in favour of third party).

Other Terms and Conditions

- A. The rate chart must be valid for minimum 60 days from the closing date of tender.
- B. Bidder should submit valid documentary proof of GST Registration Number and the details of income tax registration (PAN).
- C. The successful bidder is also required to sign an agreement within 15 days of receipt of work order.
- D. Complaints of the users at BSEB Patna regarding non-performance or any other related to the internet connection/hardware/software etc. must be attended immediately (within 1 to 2 hours) during all working days up to the office hours of institute.
- E. The contract shall remain in force initially for a period of one year from the date of start of internet services which may be extended as per decision of Board and subject to satisfactorily performance of ISP and requirement of the Board.
- F. At any stage, if it is found that the connection provided is not as per the specifications of the tender, the contract will be terminated immediately without assigning any reason.

- G. The BSEB will not accept any of the terms and conditions specified by the party separately in the bid and it must be strictly as per the format given by the BSEB otherwise bid will be rejected.
- H. The Board reserves the right to accept or reject any or all the bid without assigning any reason thereof.
- I. No extra payment will be given on any account for the services under contract except the quotation rate.
- J. Speed should not be less than the specified limit, which will be checked by the Board regularly. Unlimited downloading facility will be arranged by the service provider for the services under contract.
- K. **Performance Security:** -Successful Bidder shall furnish Performance Security equivalent to 5 % of the total value as per rate quoted by them in shape of Bank Guarantee or in the form of Demand Draft of Nationalized/ Scheduled Banks in favour of Secretary, Bihar School Examination Board payable at Patna within 7 (Seven) days of issue of Letter of Award. Performance Security shall not bear any interest.
- L. **Forfeiture of Performance Security:** -Performance Security will be forfeited in the following cases: -i) If a successful Bidder has been found incapable of executing the assigned job as per Agreement. ii) If successful Bidder does not accept his quoted rates and refused to execute the job. iii) In case of successful Bidder fails to sign the Agreement. iv) In case of fraudulent and corrupt practices.
- M. **Bid as at Annexure-A, B** must be submitted on letter head of the company.
- N. **Taxes:** - TDS, GST will be deducted as per prevalent rates announced by the Competent Authority from time to time.
- O. **Insurance:** - Bihar School Examination Board will not pay for any insurance charges against loss or damage incidental to the work specified in scope of work.
- P. **Letter of Award:-** Bihar School Examination Board, Patna, shall consider placement of Letter of Award to the Bidder whose offer is found Technical & Commercially as well as Financial Bid acceptable/ suitable. Bidder shall give their acceptance along with Performance Security within 7 (Seven) days of issue of Letter of Award.
- Q. **Board's right to accept or reject any Bid or all the Bids:-**
The Board reserves the right to accept or reject any Bid and to annul the whole Bidding process and may reject all Bids at any time prior to allotment of work, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for the Board's action.

Penalty Terms:-

- (i) If the successful Bidder does not provide the required items within the prescribed time as mentioned in the P.O., a penalty equivalent to 5% of the total value fortnightly would be imposed.
- (ii) If the successful Bidder fail to provide the above-required items even elapsed of a period of one month, the material would be purchased on emergent basis by the outsider agency on open market, the extra cost, if any, will be deducted from their monthly bills.

Arbitration:-

- (i) In the event of any question, dispute or difference arising under the agreement or in connection there with (except as to matter the decision to which is specifically provided under this agreement), the same shall be referred to sole arbitration of the Chairperson, Bihar School Examination Board, Patna; In case his designation is changed or his office is abolished then in such case to the sole arbitration of the officer for the time being entrusted whether in addition to the function of the Chairperson, Bihar School Examination Board, Patna, or by whatever designation such officers may be called (hereinafter referred to as the said officer) and if the Chairperson, Bihar School Examination Board, Patna, or the said officer is unable or unwilling to act as such, then to the sole arbitration of some other person appointed by the Bihar School Examination Board, Patna, or the said officer. The agreement to appoint an arbitrator will be in accordance with the Arbitration and Conciliation Act, 1996.
- (ii) The venue of the arbitration proceeding shall be Office of the Bihar School Examination Board, Patna, or such other place as the arbitrator may decide.
- (iii) Jurisdiction for all the matters related shall be District Court Patna, Bihar.

(Annexure-A)**Format of TECHNICAL BID**

S.N.	Eligibility Criteria	Fill by Bidders
A	Name of the Bidder & address of centre at Patna.	
B	Bidder Mobile No. and Email ID	
C	Bidder should enclose Tender form fee Rs. 500/- (DD enclosed) with technical Bid document.	
D	EMD Rs. 20,000/- (DD enclosed) with technical Bid document.	
E	The Bidder must be a Class–A, B ISP license holder from Govt. of India (Attach a copy of License).	
F	The bidder should be a company registered in India under Registrar of companies (Attach a copy of Certificate).	
G	The Bidder should have a fully functional Customer Service Centre locally and Network Operations Center (NOC) nationally for call logging, monitoring and troubleshooting purpose, which is operational 24 hours.	
H	The Bidder must have an experience of similar work in Bihar for at least 2 years. This should be duly supported by the Purchase Order/Work Order copy or any other associated document.	
I	The bidder should be financially sound with a minimum average annual turnover of Rs. 02 (two) crores during last 3 financial years (2014-15, 2015-16, 2016-17). The proof of turn over should be submitted in the form of Audited Annual Reports.	
	2014-15	
	2015-16	
	2016-17	
J	The Bidder (ISP) must be capable of delivering internet protocol i.e. IPv4 or IPv6 as per the guidelines of Govt. of India, as and when required.	
K	The Bidder should have own access network for providing last mile (local loop).	
L	Bidder should not be blacklisted / debarred by any Board/State/Central Government/Undertakings or any Organizations till the time of bid submission (attach self certified letter/declaration on letter head of the company).Yes/No	

NOTE:- Bid as at Annexure-A must be submitted on letter head of the company.

(Annexure-B)

Format of Financial Bid

To,

Secretary
Bihar School Examination Board
Sinha Library Road, Patna, Bihar - 800001

From,

Sl.	Particulars	Name of ISP	Speed and Sharing ratio	Total Amount Per Year (including all taxes and other charges) Rs.	Total Amount Per Year (excluding all taxes and other charges) Rs.	Remarks (If any)
1	Leased Line Internet Connection of 40 Mbps Speed (Unlimited Download)		40 Mbps 1:1			
2	Leased Line Internet Connection of 20 Mbps Speed (Unlimited Download)		20 Mbps 1:1			
3	Leased Line Internet Connection of 8 Mbps Speed (Unlimited Download)		8 Mbps 1:1			
4	Maintenance and equipment cost (If Any)					
Total Amount (In Words):						

Place:

Date:

(Signature of authorized person with seal)

NOTE:- Bid as at Annexure-B must be submitted on letter head of the company